

QUALITY POLICY

Ridgewall Ltd have over 60 years combined industry experience amongst our Directorship, we have a knowledge base and depth of experience which is both enviable and unique within our industry.

Our areas of expertise cover financial solutions, telecommunications and all aspects of the reprographic and information technology remit - all underpinned by a customer services division which provides our clients with Ridgewall 24 hour support.

We recognise that our most important asset is our people and we ensure that they have the training and development necessary to deliver a quality, efficient and effective service to our clients. We promote a culture of learning, innovation and knowledge sharing that recognises the value of team input and encourages continuous company improvement and development for the benefit of our customers.

The Quality Policy, together with our Quality Management System, ensures that activities are controlled in a manner that meets ISO 9001 and ISO 27001 Standard requirements. Together they provide a framework for establishing and reviewing our business objectives and are compatible with achieving excellent service levels whilst simultaneously applying sustainability principles in our daily business management.

Our management system process supports our commitment to comply with all legal and regulatory requirements applicable to our business.

The Quality Policy and Quality Management System procedures are communicated to all staff and are reviewed for continuing suitability at management review meetings and when required.

Signed by Company Directors on the 4th March 2019

Dominic McAnaspie
Alex Tillish
Mark Bonnamy
(signed copy available on request)